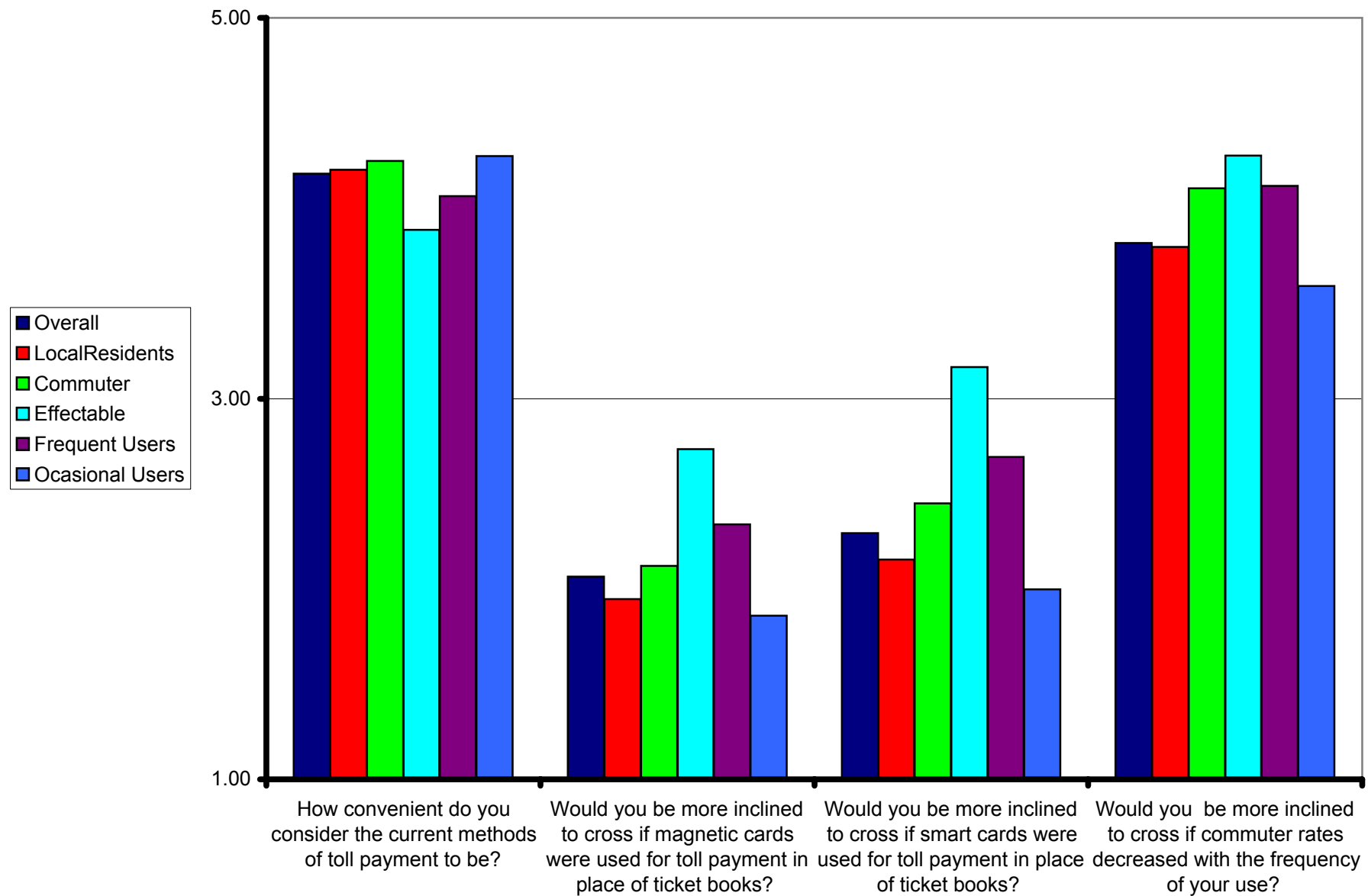
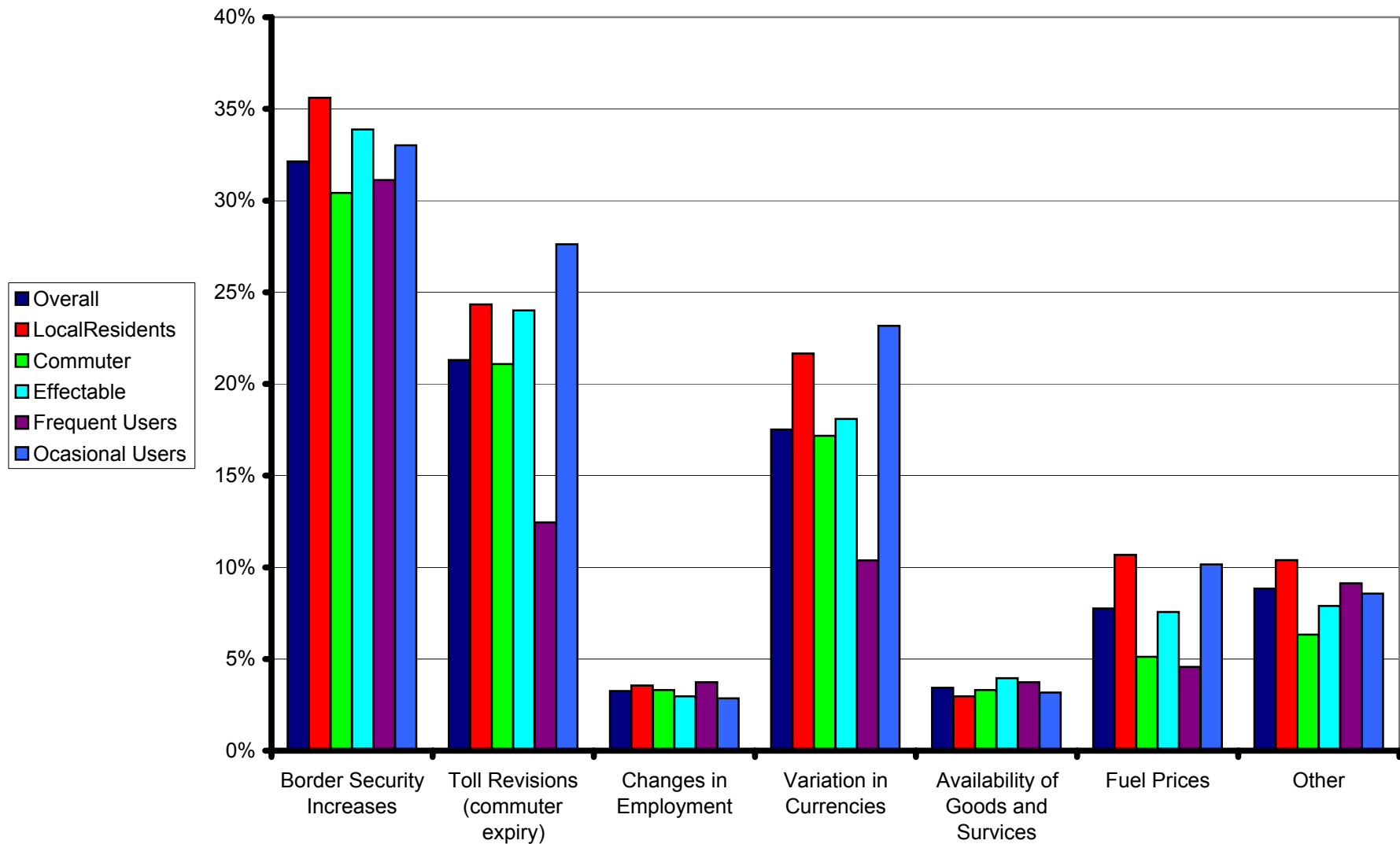


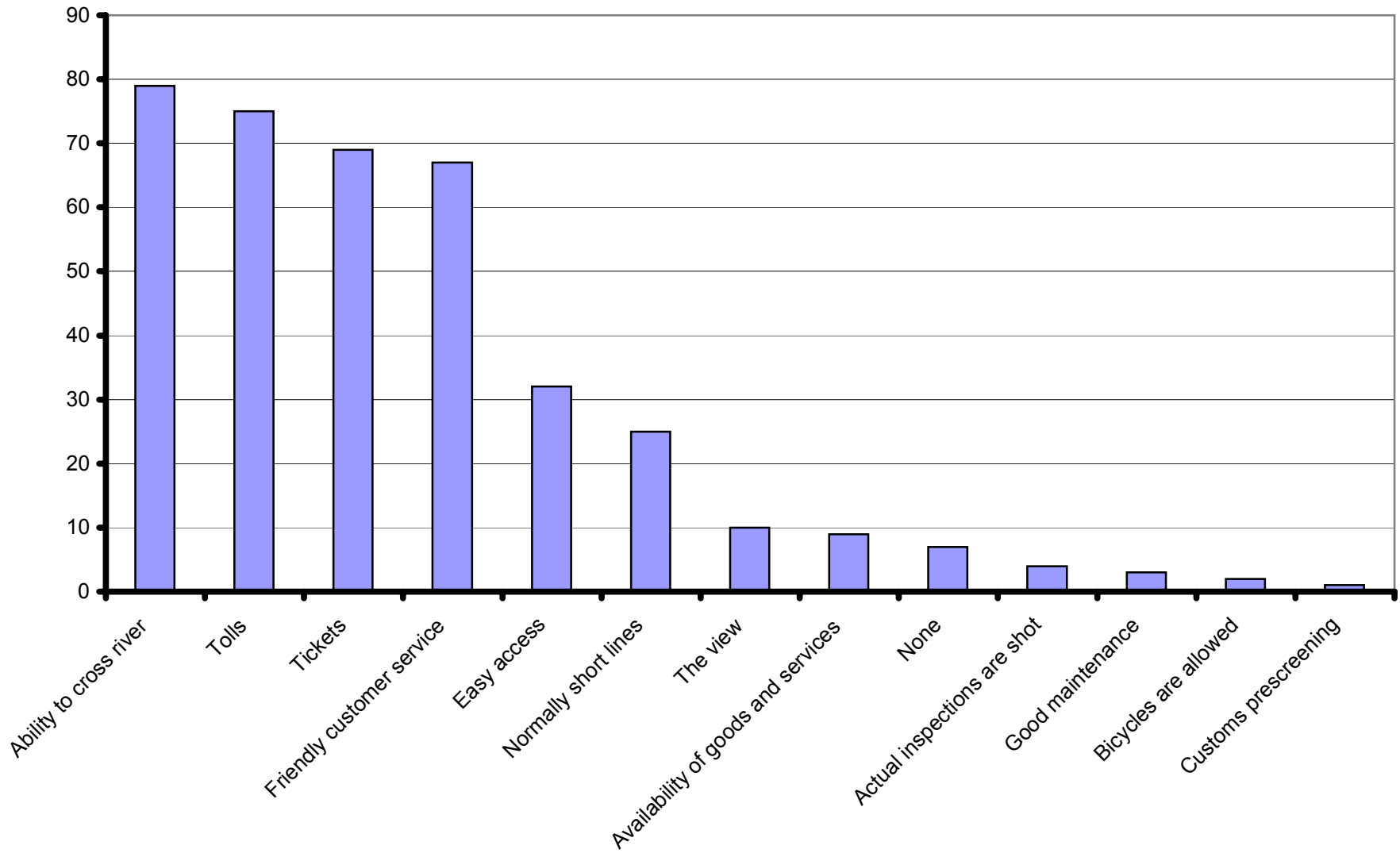
		Overall	Local residents	Commuters	Commercial vehicle operators	People that can be effected	People that submitted form electronically	Tourists	Combined locals and commuters	Frequent users	Occasional users	Dissatisfied customers	People that want variable rates
1	How often do you cross the International Bridge?	3.42	3.31	3.76	3.92	3.70	2.50	2.13	3.49	4.52	2.58	3.62	3.71
3	How convenient do you consider crossing the International Bridge?	3.39	3.43	3.43	3.38	3.37	3.15	3.68	3.39	3.19	3.56	1.68	3.41
5	How convenient do you consider the current methods of toll payment to be?	4.18	4.20	4.25	4.33	3.89	3.68	4.00	4.20	4.06	4.28	3.97	4.19
6	Would you be more inclined to cross if magnetic cards were used for toll payment in place of ticket books?	2.06	1.95	2.12	2.04	2.73	3.18	2.28	2.02	2.34	1.86	2.24	2.36
7	Would you be more inclined to cross if smart cards were used for toll payment in place of ticket books?	2.29	2.16	2.45	2.18	3.17	2.55	2.24	2.29	2.69	2.00	2.28	2.69
8	Would you be more inclined to cross if commuter rates decreased with the frequency of your use?	3.82	3.80	4.11	3.43	4.28	2.23	2.92	3.88	4.12	3.59	3.75	5.00
9a	Would you be more inclined to cross if you could prepay on a credit or debit card by phone?	1.81	1.70	1.81	1.74	2.31	3.61	2.11	1.76	2.07	1.60	1.88	1.97
9b	Would you be more inclined to cross if you could prepay on a credit or debit card by internet?	1.79	1.71	1.80	1.74	2.31	3.58	1.95	1.76	2.05	1.59	1.85	1.92
10	Would you be more inclined to cross the International Bridge if the toll payment system was made more convenient?	2.67	2.61	2.83	2.83	3.97	2.40	2.19	2.69	3.19	2.27	2.72	3.25
4	If your use of the International Bridge has decreased recently which of the following reasons contributed												
	Border Security Increases	32%	36%	30%	25%	34%	37%	26%	34%	31%	33%	49%	33%
	Toll Revisions (commuter expiry)	21%	24%	21%	8%	24%	13%	8%	23%	12%	28%	25%	24%
	Changes in Employment	3%	4%	3%	4%	3%	3%	0%	3%	4%	3%	2%	3%
	Variation in Currencies	18%	22%	17%	4%	18%	7%	10%	19%	10%	23%	15%	17%
	Availability of Goods and Services	3%	3%	3%	8%	4%	3%	3%	3%	4%	3%	6%	4%
	Fuel Prices	8%	11%	5%	4%	8%	13%	8%	8%	5%	10%	8%	8%
	Other	9%	10%	6%	13%	8%	23%	8%	9%	9%	9%	11%	7%
	Number of responses in category	554	337	332	24	304	30	39	495	241	315	130	313
												Below Overall	Above Overall



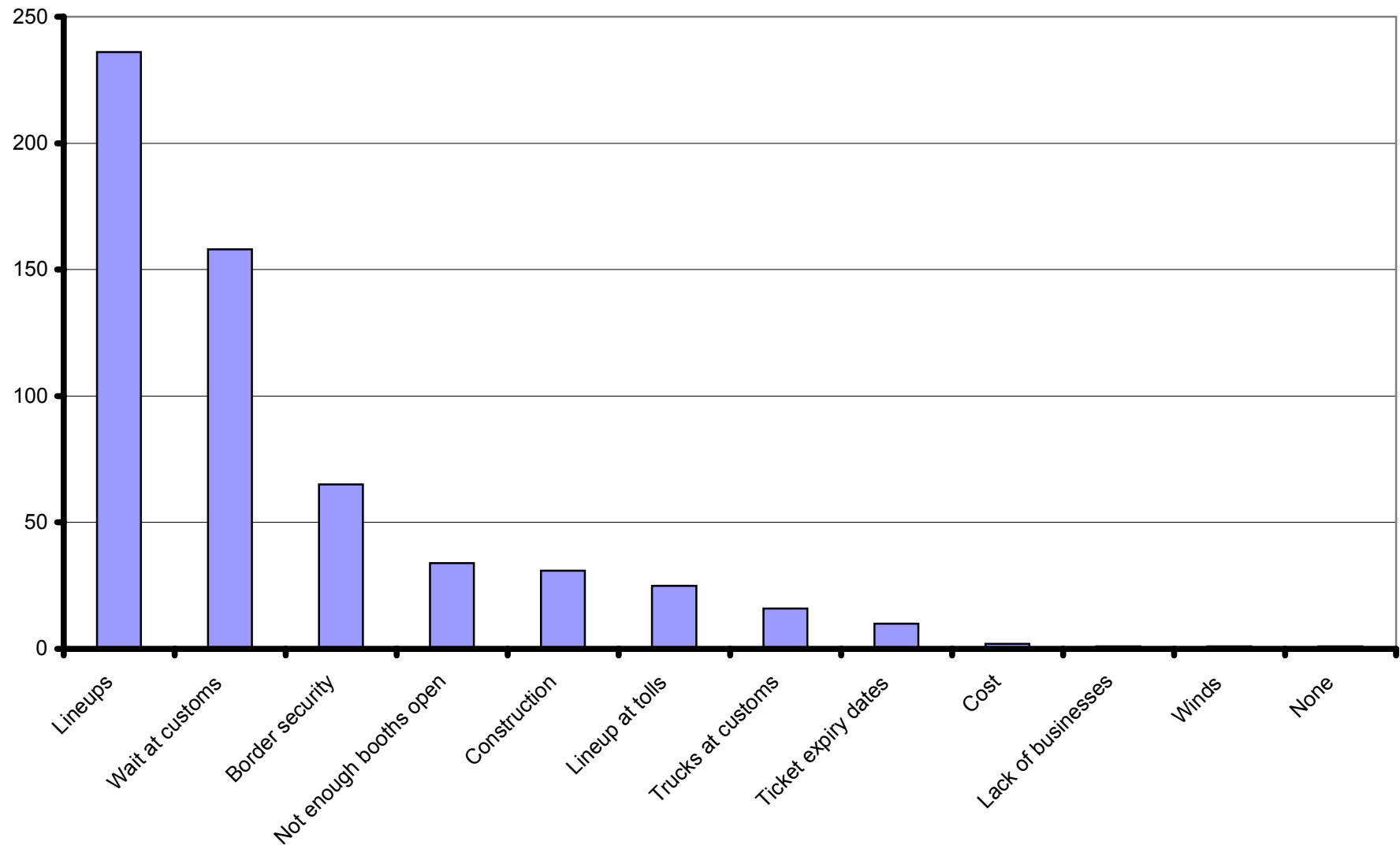
If your use of the International Bridge has decreased recently which of the following reasons contributed



What do you consider to be the most convenient part of crossing the International Bridge



What do you consider to be the most inconvenient part of crossing the International Bridge



Please list any changes that would make you more likely to cross the International Bridge

